

Website [www.helpavia.com](http://www.helpavia.com) (hereinafter – HelpAvia-website, the Website) is administrated by Compensair (hereinafter – the Administrator). The Administrator’s website - [www.compensair.com](http://www.compensair.com).

## **PAYMENT POLICY**

1. Client’s bank account details are requested by Compensair for transferring the compensation from the airline for delayed or cancelled flight for fulfilling the agreement between Compensair and the Client. Bank account details can be disclosed to the airline, a consumer protection body, a court if the transferring of the compensation is possible only to the Client’s bank account directly.

2. Generally, requested Client’s bank account details include the following information:

- 1) Bank name;
- 2) Beneficiary;
- 3) Account currency;
- 4) Account number or bank card number;
- 5) IBAN;
- 6) SWIFT.

The abovementioned list is not exhaustive.

3. Bank account details are governed by general rules of obtaining, processing and storage of personal data established by Privacy Policy with some exceptions.

In particular when the Client exercises his right to erasure his personal data which includes bank account details Compensair has a right to keep the Client’s account number, IBAN and SWIFT for compliance with the requirements of the legislation in the field of audit and taxation.

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